

# WHCA / WiCAL

Wisconsin Health Care Association

Wisconsin Center for Assisted Living

## The WCCEAL Review

*Quarterly Webinar*  
*March 2024*



# Agenda

Reminders

WCCEAL  
Refresher

Resources &  
Support

What's Next?

# Important Reminders!

- **Surveys must be returned by April 15!**
  - Only 23 of our 105 WCCEAL members have returned surveys!
  - You need just ONE survey returned to continue to participate in WCCEAL!
  
- **Submit your Quality Improvement (QI) Variables before April 15!**

# Don't Forget to Register for the 2024 Spring Conference & Expo!

<https://www.whcawical.org/62nd-annual-spring-conference-expo/>

# WCCEAL Refresher

- **Requirements of Participation**

- Remittance of at least 1 resident survey on an annual basis
- Submission of QI variables 4x a year
- Review your reports once/quarter to achieve Gold Status

- **Benefits**

- Public recognition on the WCCEAL website
- Regulatory Flexibility
- Eligibility for premium discounts on liability insurance
- Free access to the Clinical Resource Center
- First access to new caregivers via WisCaregiver Connections!

# Resources & Benefits

## ***WisCaregiver Connections***

- You get first access to new care givers
  - Learn more here: <https://www.wiscaregivercdcp.com/faqs/>
- No cost to providers
- Free Job posting
- Auto-match to jobseekers
- Screen candidates and credentials
- Your facility can automatically be registered and pre-qualified!
- New CDCP's receive \$250 bonus upon hire + an additional \$250 retention bonus after 6 months of employment

***Join as an eligible employer here: <https://uwgreenbay.tfaforms.net/397>***

# Resources & Benefits

**Clinical Resource Center:** *The website for your long-term care education & clinical needs*

- Care Area Modules
- Training Modules
- Access to Care Compare
- Survey Readiness & Top 10 Citation Updates
- MDS Resources
- Resources from the Superior Health Quality Alliance

<https://qid.wisc.edu/crc/index.php>

# **We Are Requesting Your Feedback!**

**Annual Satisfaction Survey**

**QI Variables/Reporting Data Points**

**Clinical Resource Center Training and Tools**

**Training & Education**



# Goals for 2024!

PEAL & WCCEAL bridges the gaps in the operational cycle and provides you with the necessary resources, tools, and education to be successful in your quality care journey.

Continue celebrating successes! Share staff achievements on social media. Use results from your annual resident satisfaction survey to promote your commitment and dedication to quality care. Turn the data into a marketing campaign. We are looking for progress and NOT perfection. Review, assess, and determine ways you can obtain a 1% improvement in quarterly QI variables.

Remember, there is a positive relationship between organizational culture, job satisfaction, and the commitment of employees. Job satisfaction with post-acute care employees is associated with lower rates of resident injuries and higher resident satisfaction of care. A supportive work environment will increase the level of quality of care.



# Contact Us

We are here to support your  
commitment to quality care!



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